

# COOKIES POLICY

## What are cookies?

Cookies are tiny text files which are stored on your computer when you visit certain websites. At Protec, our website uses cookies to keep track of what you have in your basket, to remember you when you return to our website, and to provide us with anonymous site usage statistics.

To order products on the protection.co.uk website, you need to have cookies enabled (see the '[Managing cookies](#)' section below). If you don't wish to enable cookies, you'll still be able to browse the site and use it for research purposes, but if you want to place an order you will need to [contact us](#) to arrange this for you.

Please note that cookies can't harm your computer. We don't store personally identifiable information such as credit card details in cookies we create.

We're giving you this information about cookies as part of our initiative to comply with recent EU legislation, and to make sure we're clear about your privacy when using our website.

## Our cookies policy

To make full use of the online ordering features on the protection.co.uk website, your computer, tablet or mobile phone will need to accept cookies, as we can only provide you with online ordering features by using them.

Our cookies do NOT store any sensitive data such as your name, address or payment details: they simply allow our website to recognise you and provide us with anonymous website usage statistics.

## Managing cookies

If you'd prefer to restrict, block or delete cookies provided to your computer by the protection.co.uk website, you can change your web browser's settings to do this. Each browser is different, so check the 'Help' menu of your particular browser (or your mobile phone's handset manual) to learn how to change your browser's cookie settings.

Here's a list of the cookies we use, and what we use them for:

**We've got you covered.**  
0800 834 704  
01625 855600  
[enquiries@protection.co.uk](mailto:enquiries@protection.co.uk)  
[www.protection.co.uk](http://www.protection.co.uk)



Assessed to ISO 9001:2015  
Cert/LPCB ref. 843QMS



Assessed to ISO 14001:2015  
Cert/LPCB ref. 843EMS

Cookie name	Cookie purpose
ci_session	As you browse the pages of our website, this cookie keeps track of which items you have added to your order, and whether or not you are logged into your protection.co.uk website account. If you leave the website and then return, it also tells the website which items you have added to your order.
__utma, __utmb, __utmc, __utmz	These cookies we use are 'analytical' cookies. They allow us to recognise and count the number of visitors (anonymously) and to see how visitors move around the site when they're using it. This helps us to improve the way our website works, for example by making sure users are finding what they need easily.
km_ai, km_lv, km_uq	These cookies are used on our LiveChat software, which allows you to chat online to our customer service team
__atuvc	The __atuvc cookie is created and read by AddThis tracking service so that you can see the updated count if you share a page and return to it before our share count statistics are updated
cookiebar	This cookie is used by your browser to remember that you accepted the use of cookies on this website.
hide	This cookie is used by your browser to remember that you closed the Protec Scoreline promotion banner.

